



- **What are the referral hours?**
7am-4pm PST
- **Does Peach Tree offer any specialty services?**
Peach Tree offers optometry, cardiology, podiatry and counseling services.
- **Can I be referred local?**
When possible, it is the team's goal to keep patients local
- **How long does it take for a referral to be processed?**
Please allow Peach Tree 2 weeks to process a new referral unless it is STAT.
- **How long before I can schedule with the specialist?**
Please allow 7 business days before contacting the specialist
- **What type of referrals are processed by the referral department?**
All out going referrals to specialty clinics, not including diagnostic studies or DME
- **Who authorizes referrals?**
When requested by a specialist, the referral team will obtain authorization. We encourage you to contact your insurance carrier to verify that the specialist is in network.
- **What do I do after I see the specialist?**
Schedule a follow-up appointment with your primary care provider to discuss.
- **If my appointment is out of the area, is transportation provided?**
Many insurance offer transportation services, please contact your insurance carrier to confirm.

